

Effective **1 November 2025**, the new Support at Home (SAH) program replaces Home Care Packages (HCPs) and the Short-Term Restorative Care (STRC) program with a simpler yet more robust contribution model.

The former four Home Care Package levels are now replaced by an extensive, eight-tiered level framework through Support at Home. This extensive program is intended as an effective aged care reform, providing greater access to quality in-home support with stronger service transparency.

Contributions: How Much Will I Pay?

It's important to note, the following key differences are dependent on your date of approval:



Before 12 September 2024:

If you were approved for a Home Care Package before this date, you won't start paying fees (if you don't already). If you do currently pay fees, these won't increase under the no worse off principle.

After 12 September 2024:

If you were approved for a Home Care Package after this date, you'll be assessed under the new SAH program to map your contribution and assigned care level in alignment with the new structure.

[Calculate contribution](#)

← Click the button

Who's Eligible for Support at Home?

- Australians aged 65+ years and over
- Aboriginal and Torres Strait Islander people aged 50+ and over
- People aged 50 and over who are homeless or at risk of homelessness

Check your eligibility [here](#).



How to Apply:

You'll first need to apply via [My Aged Care](#), where you'll be asked to complete a questionnaire regarding your situation, to provide your personal details, and arrange for an assessment.

At your home visit, an assessor creates a personalised support plan using the [Single Assessment System](#). This outlines your goals, funding, and the services you're eligible to receive under Support at Home.

Summary of Key Changes:

- Home Care Packages (HCPs) and Short-Term Restorative Care (STRC) **are replaced** by Support at Home.
- The former four Home Care Package (HCP) levels are now replaced by **eight Support at Home classification levels**: [See the exact funding levels here](#).
- The Commonwealth Home Support Program (CHSP) **to be phased out** and completely transitioned into Support at Home no earlier than **1 July 2027**.
- From 1 July 2026, **capped service pricing** will be in effect.
- Providers **cannot charge** package management fees. Care management fees are **capped at 10%**.

Learn more about Support at Home Changes [here](#).

Essential Resources:

Click the numbers below to view

1

Your Simplified Guide to Support at Home

2

Support at Home: What's Changing In Aged Care?

3

Determining Your Contribution to Support at Home

4

Understanding Support at Home Classification Levels